

List of prohibited products and suppliers

The following product ranges and services may not be offered on the marketplace:

1. All illegal or seemingly illegal products, services and transactions as well as all goods, materials, services and omissions that are likely to support illegal goods and services - that is, to encourage their provision and/or use.
2. Drugs (all kinds of drugs, controlled substances and intoxicants) as well as products related to illegal drugs.
3. Products and services that breach copyright laws (e.g. counterfeit brands, services without a licence).
4. Gambling operators (poker, bingo, betting, lotteries, raffles, sweepstakes, draws).
5. Pornography, escort services, prostitution, sex tourism.
6. The following erotic products: Realistic masturbators that imitate the mouth or face; realistic torsos with arms and/or legs; lifelike sex dolls; fetish assortments (mouth gags, masks/headgear, lacquer/latex/leather fetish); fisting plugs and dildos; clinic sex (ex. catheters, body-opening spreader); electrosex (electric shock stimulation); BDSM furniture (bondage devices); straitjackets; CBT (Cock and Ball Torture).
7. Providers of content glorifying violence or drugs.
8. Pet training collars or pet repellent products that use, for example, electrical pulses, spraying, ultrasound, barbs or spikes.
9. Products that are required to be labeled according to the following regulations or laws:
 - Food Information Regulation (EU) No. 1169/2011
 - Feedstuffs Regulation (EC) No. 767/2009
10. Application softwares, operating systems, office programs and virus softwares.
11. Real estate.
12. Cryptocurrencies (Bitcoin, Ripple, Ethereum among others).
13. Non Fungible Tokens (NFTs).
14. Sale and/or marketing of products with unproven or questionable effect (diet products with unrealistic promised effects, pills to increase intelligence, light glasses etc.).
15. Modchips (which can be used to circumvent a manufacturer's copying, game and security restrictions e.g. on computers, games consoles).
16. Jammers (signal blockers for e.g. radar, GPS, mobile phone signal, immobilisers in motor vehicles, door locking systems).
17. Fake IDs (Fake Identities).
18. Official documents and forms.
19. Any type of weapons and munitions (this includes especially automatic and semi-automatic long guns and hand guns, cutting and stabbing weapons, etc.) as well as apparent weapons.
20. Toy tanks and toy warships.
21. Sky lanterns
22. Travel
23. Illegal sub-acquiring
24. Promotional trips
25. Debt counselling
26. Time-sharing providers (e.g. renting of apartments)
27. Providers of "likes"
28. Money lending
29. Online advice (management consultancy, law firms...)
30. Pay-per-call services (e.g. 0900 numbers)
31. Products that fall under § 312g (2) nos. 1 and 2 BGB (products according to customer specifications and quickly perishable products).
32. Products that are offered as "free of charge" in addition to the product actually sold.
33. Products that are not subject to the standard VAT rate. OTTO is currently working on a technical solution to be able to map other VAT rates.
34. Deposit packaging and products offered in deposit packaging.